



Product End-of-Life Notice: 10G Hotswap Protectors

Please refer to the “Lifecycle Description” document, GBEI-2012-006.

Notification Date: July 22nd 2013

Dear Customer,

This is a last time buy (LTB) notice for all of VSS **Protector 2020, Proptector 4016, and Protector 8008 Hotswap** products. This affects the following part numbers: **VF_01079, VF_01080, VF_01081, VF_01082, VF_01083, and VF_01084.**

As of **January 31st 2014**, the **VF_01079, VF_01080, VF_01081, VF_01082, VF_01083, and VF_01084** products will no longer be available and orders will no longer be accepted for these products.

These products are all being replaced by the **vBroker 220** (part numbers: **VF_01102 and VF_01103**) with vProtector mode.

Regarding support, Hardware support will continue to be available until at least:

- **January 31st 2016** for **VF_01079, VF_01080, VF_01081, VF_01082, VF_01083, and VF_01084** products purchased during the LTB period between **July 22nd 2013** and **January 31st 2014**, or
- **Up to 5 years** from the date of purchase for those products purchased prior to the respective LTB periods.

Product training availability will also continue to be provided until **January 31st, 2016**.

Please consult your local VSS Monitoring Inc. representative with any questions or needs for support.

Thank you for your cooperation in this product transition. We regret any inconvenience that discontinuing this platform may cause your organization.

Our sales and support staff are available to assist you in any way possible.

Gordon Beith
Product Management Director
VSS Monitoring Inc.