



Product End-of-Life Notice: Protector Series

Please refer to the “Lifecycle Description” document, GBEI-2012-006.

Notification Date: February 28th 2015

Dear Customer,

This is a last time buy (LTB) notice for all of VSS Protector Series product family models. This affects the following part numbers: **PROT-204-CU, PROT-204-CU-DC, PROT-408-CU, PROT-408-CU-DC, PROT-416-S, PROT-416-S-DC, PROT-416-L, PROT-416-Z, PROT-416-Z-DC, PROT-612-CU, and PROT-612-CU-DC.**

As of **July 1st 2015**, the products listed above will no longer be available and orders will no longer be accepted for these products.

Regarding support, Hardware support will continue to be available until at least:

- **June 30th 2017** for above listed products purchased during the LTB period between **March 1st 2015** and **July 1st 2015**, or
- **Up to 5 years** from the date of purchase for those products purchased prior to the LTB period.

Product training availability will also continue to be provided until **June 30th 2017**.

These products are all replaced by the **vBroker 100 family** with the **Protector Mode** software option.

Please consult your local VSS Monitoring Inc. representative with any questions or needs for support.

Thank you for your cooperation in this product transition. We regret any inconvenience that discontinuing this platform may cause your organization.

Our sales and support staff are available to assist you in any way possible.

Icaro Vazquez

Security Solutions Product Manager

VSS Monitoring Inc.