



Product End-of-Life Notice: v24 Standard Edition Hotswap Distributed TAPs

Please refer to the "Lifecycle Description" document, GBEI-2012-006.

Notification Date: July 22nd 2013

Dear Customer,

This is a last time buy (LTB) notice for all of VSS **v24 Standard Edition Hotswap Distributed TAPs**. This affects the following part number: **VF_01078**

This part number replaced the earlier version of the hotswap v24 standard edition, as of November 1st 2012, which had the part numbers: **V 24 E.P-NJ-HF, V 24 E.P-NJ-HF-span, V 24 L.P-NJ-HF, V 24 L.P-NJ-HF-span, V 24 S.P-NJ-HF, V 24 S.P-NJ-HF-span**.

As of November 15th 2012, orders were no longer accepted for **V 24 E.P-NJ-HF, V 24 E.P-NJ-HF-span, V 24 L.P-NJ-HF, V 24 L.P-NJ-HF-span, V 24 S.P-NJ-HF, V 24 S.P-NJ-HF-span** products.

As of **January 31st 2014**, the **VF_01078** product will no longer be available and orders will no longer be accepted for this product.

These products are all being replaced by the **vBroker 210** (part number: **VF_01142**).

Regarding support, Hardware support will continue to be available until at least:

- **November 14th 2014** for **V 24 E.P-NJ-HF, V 24 E.P-NJ-HF-span, V 24 L.P-NJ-HF, V 24 L.P-NJ-HF-span, V 24 S.P-NJ-HF, V 24 S.P-NJ-HF-span** products purchased during the Last-Time Buy (LTB) period between **August 15th 2012** and **November 15th 2012**,
- **January 31st 2016** for **VF_01078** products purchased during the LTB period between **July 22nd 2013** and **January 31st 2014**, or
- **Up to 5 years** from the date of purchase for those products purchased prior to the respective LTB periods.

Product training availability will also continue to be provided until **January 31st, 2016**.

Please consult your local VSS Monitoring Inc. representative with any questions or needs for support.

Thank you for your cooperation in this product transition. We regret any inconvenience that discontinuing this platform may cause your organization.

Our sales and support staff are available to assist you in any way possible.

Gordon Beith
Product Management Director
VSS Monitoring Inc.